

Merton Park Ward Residents Association Meeting
Tuesday 7 April 2026 – 7:45 pm at Old Rutlishians Sports Club

Present: David Merriman (Chair), Fred Rayner, Hubert Child, Dese Child, Peter Southgate, Pauline Lightfoot, Bryan Anderson, Greg Bryant

Apologies: Stephen Johnson, Pauline Southgate, Chris Stutt, Councillor Edward Foley

1. Welcome

- 1.1. Request for all to complete the MPWRA anonymous feedback questionnaire
- 1.2. Welcome to speaker – Dr Graham Mason
- 1.3. Obtained approval of the meeting minutes, 23 March 2026
- 1.4. Apologies from Cllr Foley who has recently been ill - believed to be his first absence in 12 years

2. Speaker: Dr Graham Mason, Update on The Nelson Medical Practice

- 2.1. Dr Mason's last update was a Zoom meeting during Covid – and today marks the 11 year anniversary of the Nelson Medical Practice's opening
- 2.2. "AskFirst" App unsatisfactory, ditched and replaced with AccuriX since mid-December 2025 which is linked with the practice's online portal software and other systems. The new system is more efficient, easier for users/their carers and the medical teams
- 2.3. There are 25 (mostly part time) resident doctors at the practice. It will be employing more over the next 6 months as local needs have grown
- 2.4. There will be 24 more online sessions over the next 6 months to meet local demand (each session equates to 15 patients)
- 2.5. Specific medicine practices are changing and under constant review; for instance Family Medicine no longer exists, all practices are changing as new innovations, technologies, AI for consultation notes, and as research/efficiencies develop. There will be continuity for those patients with needs for an appointed doctor as required
- 2.6. Using AI technology within consultations allows more accurate recording of discussions around symptoms, treatments for referrals and follow up
- 2.7. Q&A –
 - 2.7.1. The Nelson will not integrate with the Morden Hall Park Surgery
 - 2.7.2. AI recordings are not wiped immediately – transcriptions are kept forever as they go into patient notes. Recording of sessions are left on until the doctor turns it off
 - 2.7.3. Integration of IT Services across the local Health Service has not happened between hospitals and surgeries. The ability to access information within the Health Community is hindered as Hospitals refuse to give up data. Of note hospitals can access patient records
 - 2.7.4. A question on the new sessions (2.4) demonstrated more efficiency at the Nelson for patient access to medical services

- 2.7.5. Concerns about those in close proximity of The Nelson regarding: noise, nuisance lighting, outstanding development works. To whom, and what is the best way to have these site issues addressed? Dr Mason to provide contact details
- 2.7.6. How does the Nelson address continuity for those that need it – The Nelson does have continuity practice and contact points in place in these instances
- 2.7.7. Positive comments of the new blood testing service
- 2.7.8. Carer's Practice at Raynes Park Library – there is palliative care services available within the community and addressed on an as needs basis for those in need by The Nelson's extended care team
- 2.7.9. Dental work, cosmetics and feet work are some examples of needs the Practice no longer manage and is for designated specialists who have the knowledge and equipment to address

3. Police Report – Safer Neighbourhood Team (Apologies)

- 3.1. It was commented the team had been using facial recognition cameras around the Borough and especially outside Morden tube station, to tackle crime and with success.

4. Election Matters – Dese Child

- 4.1. Lots of bus stops put up within the Ward. Need more sites Dese has location details
- 4.2. Volunteers needed as "Tellers" on 7 May Election Day – located at polling stations. Asking voters for their polling numbers to gauge outcomes. From 7am to 10pm
- 4.3. Manifesto leaflet distributed to most houses in Ward. A second leaflet being produced for distribution
- 4.4. Canvassing information will be available shortly

5. 100 Club

- 5.1. All should sign up for £12 annual recurring payment to help MPWRA
- 5.2. Winners: £20-Ian Stutt, £30-Patrick Sullivan, £50 St Raphael's Hospice

6. Councillor Edward Foley report – absent due to illness.

7. Councillor Stephen Mercer report

- 7.1. Shout out to complete the anonymous questionnaire
- 7.2. Update on efforts to lobby Council to support volunteers in local Parks – running water in Kendor Gardens approved. Question about addressing water in JIP which SM will action
- 7.3. Canvassers Meeting well attended, launch of MPWRA Manifesto, fact that MPWRA Independent Party concentrates on local resident matters
- 7.4. Q on location of the toilets at Morden Station. Signage is minimal, but the facilities are there
- 7.5. Q What can be done about the alley way by Morden Station as it is being used as a toilet facility. SM to address action plan with Council

7.6.Q Concern about the (future of) shops located next to the new hotel development in Morden. Are Londis post office, etc. next in line for redevelopment? DM advised that there are individual freeholders along the terrace. The hotel site is the biggest development in Morden for decades but ironically it is outside the Council defined Morden Regeneration Zone

8. Any other business

8.1 Very positive comment made regarding Stephen Johnson's effort in producing the excellent MPWRA Manifesto

9. Date of the next meeting

Tuesday 2 June 2026 – 7:45 pm at Old Rutlishians Sports Club